



# NATIONAL POWER CORPORATION

P.O. Box 58729 • Raleigh, North Carolina 27658  
5100 Departure Dr. • Raleigh, North Carolina 27616

(919) 790-1672  
FAX (919) 790-9714

## SERVICE CALL REQUEST

BILL TO:  
COMPANY \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
CITY/STATE/ZIP \_\_\_\_\_  
CONTACT: \_\_\_\_\_  
PHONE \_\_\_\_\_  
FAX \_\_\_\_\_  
EMAIL \_\_\_\_\_

SITE INFORMATION:  
COMPANY \_\_\_\_\_  
ADDRESS \_\_\_\_\_  
CITY/STATE/ZIP \_\_\_\_\_  
CONTACT \_\_\_\_\_  
PHONE \_\_\_\_\_  
**ALTERNATE CONTACT & PHONE #**  
\_\_\_\_\_  
\_\_\_\_\_

DIRECTIONS TO SITE: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### TYPE OF GENERATOR UNIT

BRAND\* \_\_\_\_\_ MODEL\* \_\_\_\_\_  
SERIAL\* \_\_\_\_\_ KW \_\_\_\_\_  
Engine Liter/Type \_\_\_\_\_ Start Up Date \_\_\_\_\_

PROBLEM WITH UNIT \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

REQUESTED DATE OF SERVICE: \_\_\_\_\_ INCLUDE OIL CHANGE? \_\_\_\_\_

*Please note: National Power Corporation has technicians located throughout our coverage area. You will be charged portal to portal travel and mileage from the technician's home office closest to you. Service calls may be subject to environmental and shop fees.*

### AUTHORIZATION TO DO REPAIR:

NAME\* \_\_\_\_\_ SIGNATURE\* \_\_\_\_\_

CREDIT CARD #\* \_\_\_\_\_ V-CODE (BACK OF CARD) \_\_\_\_\_ EXP. DATE \_\_\_\_\_

**NOTE: ALL CREDIT CARD CUSTOMERS MAY BE SUBJECT TO A \$200.00 SERVICE DEPOSIT. THE REMAINDER OF THE BILL WILL BE CHARGED TO YOUR CREDIT CARD UPON COMPLETION OF WORK. IF THE PROBLEM IS WARRANTABLE, YOUR CREDIT CARD WILL BE REFUNDED THE APPROPRIATE AMOUNT.**

PO# \_\_\_\_\_ (ONLY APPLICABLE WITH PRE-APPROVED CREDIT)

**\*INDICATES REQUIRED INFORMATION. CONTRACTED CUSTOMERS MAY BE EXEMPT.**