

P.O Box 58729 • Raleigh, NC 27568  
5100 Departure Dr. • Raleigh, NC 27616

P 1-800-790-1672  
F 919-790-9714

## Service Request

### Billing Information

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Contact: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

### Site Information

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Contact: \_\_\_\_\_

Phone: \_\_\_\_\_

Alternate Contact: \_\_\_\_\_

Phone: \_\_\_\_\_

**Directions to Site** \_\_\_\_\_  
\_\_\_\_\_

### Type of Generator Unit

Brand\*: \_\_\_\_\_ Model\*: \_\_\_\_\_ Serial\*: \_\_\_\_\_

KW: \_\_\_\_\_ Engine Liter/Type: \_\_\_\_\_ Start Up Date: \_\_\_\_\_

**Problem with Unit** \_\_\_\_\_  
\_\_\_\_\_

**Requested Date of Service:** \_\_\_\_\_ **Include Oil Change?** \_\_\_\_\_

Please note: National Power Corporation has technicians located throughout our coverage area. You will be charged portal to portal travel and mileage from the technician's home office closest to you. Our labor rates are \$105.00 per hour during regular business hours and \$157.50 per hour outside normal business hours. A four hour minimum charge may be applied to emergency requests. Service calls may be subject to environmental and shop fees.

**Payment Method** \_\_\_\_\_ American Express \_\_\_\_\_ Master Card \_\_\_\_\_ Visa

Credit Card Number\*: \_\_\_\_\_

Name on Card: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_

Cardholder Signature: \_\_\_\_\_

Note: All credit card customers may be subject to a \$200 service deposit. The remainder of the bill will be charged to your credit card upon completion of work. If the problem is warrantable, your credit card will be refunded the appropriate amount.

**PO Number** (Only applicable with pre-approved credit)

### Authorization for Repair

Print Name\*: \_\_\_\_\_ Signature\*: \_\_\_\_\_

\* Indicates required information. Contracted customers may be exempt.