



**NATIONAL  
POWER**

Smarter, nonstop power

4541 Preslyn Drive  
Raleigh, NC 27616  
800.790.1672

www.natpow.com

**Account Setup / Service Request Form**

**Billing Information**

Company: \_\_\_\_\_

AP Contact: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

\_\_\_\_\_

Fax: \_\_\_\_\_

Tax Exempt:  Yes (attach certificate)  No

E-mail: \_\_\_\_\_

Note: National Power has technicians located throughout our coverage area. Our current labor rates are \$125.00/hour during normal business hours and \$187.50/hour outside of normal business hours. We also bill for mileage and parts that are not covered by warranty. Labor and mileage rates (\$2.30) apply portal to portal to and from the location of the nearest NPC technician. All calls are subject to a \$175 minimum trip charge and emergency calls are also subject to a four (4) hour minimum labor charge. NPC reserves the right to charge a \$194 cancellation fee for service appointments that are cancelled by the customer within 48 hours of the scheduled service date. National Power Corp. Terms and Conditions of Service apply to all services and are available at <http://natpow.com/policies> and upon request.

Payment: We require a credit card on file unless credit has been approved in advance. For security reasons, credit card information can be taken over phone only. Please call (919) 790-1672, option 1, to pay by credit card. You hereby authorize National Power to charge your credit card at the completion of the service call for current and future services.

**Authorized and agreed:**

Signature: \_\_\_\_\_

Name (print): \_\_\_\_\_

PO# (if applicable): \_\_\_\_\_

Date: \_\_\_\_\_

Please provide the following information for the initial service call:

**Site Information**

Address: \_\_\_\_\_

Contact Name: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

Please list any special site instructions (e.g., access code, secondary site contact, restricted service hours, security procedures, etc.):

\_\_\_\_\_

Generator Unit Information: Brand\*: \_\_\_\_\_ Model\*: \_\_\_\_\_ Serial #\*: \_\_\_\_\_

Problem with Unit\*:

\_\_\_\_\_

\*required information

Requested Initial Date of Service: \_\_\_\_\_

Include Oil Change?  Yes  No